

Teladoc, founded in 2002, is the first and largest telehealth provider in the nation. Teladoc's board certified, U.S.-based doctors can resolve many medical issues, 24/7, 365 days a year, through the convenience of phone or video consults. Teladoc doesn't replace your primary care physician, but is a convenient option for quality care when needed.

In recent years, telehealth and telemedicine have gained increasing attention and is regarded as a viable part of a national health care solution to reduce costly and unnecessary urgent care and ER visits. Industry experts consider Teladoc a convenient way for patients to access quality care 24/7. Teladoc can be accessed from home, work, on vacation or while traveling in the U.S. or internationally. You can use Teladoc as often as needed and there is no limit on the number of your dependents that can use Teladoc services. With a national network of experienced physicians, you don't need to wait for care and will always speak with doctors who are licensed in the state you live.



Advantages of Teladoc

 <p>Talk to a doctor anytime, anywhere</p>	 <p>Receive quality care via phone or online video</p>	 <p>Prompt treatment, average call back in 17 minutes</p>	 <p>A network of doctors that can treat children of any age</p>	 <p>Secure, personal and portable electronic health record (EHR)</p>	 <p>No time limit on consults</p>
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 <p>1 hour Guaranteed Response Time</p>	 <p>91% Patient Issues Resolved</p>	 <p>97% Member Satisfaction</p>
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Get the Care You Need with Teladoc

90% of members resolve their medical issue with Teladoc. Unlike nurse-run call centers, Teladoc doctors can diagnose, recommend treatment, and prescribe medication, when necessary.

<h4>Conditions Treated</h4> <ul style="list-style-type: none"> • Sinus Problems • Urinary Tract Infection • Pink Eye • Bronchitis • Upper Respiratory Infection • Nasal Congestion • Allergies • Flu • Cough • Ear Infection • Dermatology • Behavioral health 	<h4>Prescription Management</h4> <ul style="list-style-type: none"> • Electronic prescribing (SureScripts) or by phone, if needed • Frequency of prescribing lower than same diagnoses when comparing best provider practices (about 80% vs. 83%) • Use of antibiotics limited to short durations; patient education and physician reminders for appropriate use • No prescribing of DEA-controlled substances, medication for psychiatric illness, or lifestyle drugs (i.e erectile dysfunction, diet, smoking-cessation) • Generic drugs are automatically recommended 
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Making Access Easy



With Teladoc, you can request a consult anytime online or by phone. Teladoc offers the latest in innovation with their mobile applications in Apple and Android platforms allowing you to set up, access and manage your account, as well as conduct video consults from your mobile device. Data and transaction security is a high priority for Teladoc. They employ leading edge technologies and safeguards to keep your data secure. At the end of every call, the doctor checks to make sure all questions are answered.

The Message Center enables Teladoc physicians to follow up with you within a secure portal and you can ask the doctor follow up questions, if necessary. The doctor can also send you easy-to-understand educational material to help you understand your specific diagnosis and post consult care directions. In addition, with your consent, Teladoc can provide information about consults to your primary care physician.



Teladoc	
Coverage Type	Bi-Weekly Rates
Employee (Plus Dependents)	\$2.50