

Directory

City of Dallas HR-Benefits Service Center	www.cityofdallasbenefits.org (855) 656-9114
City of Dallas	www.dallascityhall.com
Medical Plan (UnitedHealthcare)	Member Services (800) 736-1364 myNurseLine (800) 586-6875 www.myuhc.com
Pharmacy Plan (CVS/Caremark)	(855) 465-0023 www.caremark.com
Vision Plan (UnitedHealthcare)	(800) 638-3120 www.myuhcvision.com
Dental Plan (UnitedHealthcare)	Dental HMO: (800) 232-0990 Dental PPO and EPO: (877) 816-3596 www.myuhcdental.com
COBRA (UnitedHealthcare)	(866) 747-0048 www.uhcservices.com
Life Insurance (Standard Life)	(877) 474-4250 www.standard.com
Employee Assistance Program (EAP): OptumHealth	(800) 586-6875 www.liveandworkwell.com/public Access Code: CityofDallas
Deferred Compensation: 401K and 457 Plans (Fidelity)	(800) 343-0860 www.mysavingsatwork.com/atwork.htm
Employee Retirement Fund	(214) 580-7700 / (877) 246-1791 www.dallaserf.org
Dallas Police and Fire Pension	(800) 638-3861 www.dpfp.org
Wellness (WellAware)	http://dallascityhall.com/human_resources/wellaware
Abacus	Customer Service: (800) 643-2212 Disability Claims: (866) 590-7448 www.abacusseries.com
Aflac	(800) 981-6537 www.aflac.com
Allstate Benefits	(800) 521-3535 www.allstatebenefits.com
LegalShield	(800) 654-7757 www.legalshield.com
Teladoc	(800) 835-2362 www.teladoc.com